



Terms and Conditions / Code of Conduct for New Zealand:

By agreeing to be a GoodSAM responder I acknowledge that I understand and agree to all of the following terms and conditions:

1. I respond at my own risk. Neither GoodSAM nor the ambulance service is responsible for any loss, damage or injury suffered by me when responding to, or attending an emergency.
2. It is my choice whether or not I respond to an emergency. I will not respond if it is unsafe for me to do so and I will not respond if I am impaired, for example by illness or alcohol consumption.
3. I understand that I should not have my phone on mute when responding, so that I can receive additional alerts from the ambulance service if required.
4. I understand that if additional information becomes available, for example the scene may be unsafe or the incident is no-longer a cardiac arrest that I will receive an additional alert of "assistance is no longer required" and I will stop responding.
5. I understand that if the address changes I will receive an additional alert of assistance is "no-longer required" and then a separate alert notifying me of the correct address.
6. I will preferably go to the scene by foot. If I choose to drive to the scene I will drive at normal speed and will obey all driving rules and laws.
7. I will assess the scene for safety before entering and will only enter if I believe it is safe to do so. It is possible the emergency may be at a private address and in this situation, I will use additional judgement before approaching the scene.
8. I must identify myself to those present and offer to provide help, including asking for permission from the people present before entering a private residence whenever possible.
9. I am responsible for ensuring that my knowledge and skills are current and I will only provide treatments that are within my usual skill set.
10. Although cardiac arrest is suspected, it is possible the emergency is not a cardiac arrest and I am prepared to provide first aid assistance for other emergencies.
11. I will immediately hand over the responsibility of providing treatment to emergency service personnel when they arrive and I may assist emergency service personnel if asked to do so.
12. I understand that if I require personal support following responding to an incident I should utilise my usual support processes, but if I require additional support I may email Goodsam@stjohn.org.nz and a person will contact me.